

# VN 21/15 Data Access Systems Operations Manager

EUMETSAT operates a growing fleet of Earth Observation satellites in Low Earth and geostationary orbits (currently comprising seven EUMETSAT Meteosat Second Generation and Metop satellites, Copernicus Sentinel-3 and Jason-CS satellites). In parallel, EUMETSAT is working towards the launch of the next generation of Meteosat Third Generation and Metop Second Generation satellites.

Reporting to the Head of the Real-time Services & System Operations (RSO) Division and supported by a dedicated team of engineers, the Data Access Systems Operations Manager coordinates the routine operations of the EUMETSAT Near Real Time (NRT) data access systems, and assists with operations preparation activities related to future data access systems.

## Duties

- Manage a team of operations engineers and service contracts, ensuring efficient and effective use of team resources, including allocation & delegation of tasks;
- Conduct the routine operations of the Data Access systems ensuring the operational services availability as specified in the Operational Service Specifications:
  - Operational management, scheduling and coordination of the Operational Data Access systems;
  - Monitoring of delivered service
- Technical management of the EUMETCast Service Contracts:
  - Focal point for all technical interactions with the service providers;
  - Follow-up of any anomalies or incidents with the service providers;
  - Develop the transition plans for the introduction of new contracts as appropriate;
  - Plan for the evolution of the system to accommodate new requirements.
- Working with the Technical and Scientific



### LOCATION

Darmstadt,  
Germany



### QUALIFICATIONS

University degree in a relevant engineering discipline such as telecommunication s or computing.



### LANGUAGES

The official languages of EUMETSAT are English and French. Candidates must be able to work effectively in English and have some knowledge of French.



### DEADLINE

12 April 2021

- performance levels;
  - Responsibility for the evolution of the Multi-channel NRT data access baseline;
- Support (TSS) Department and the User Support and Climate Services Division, ensure that the Data Access systems evolve to match user's needs, including the validation of new and upgraded systems;
  - Support the Programme Development Department (PRD) in the Operations Preparations activities for future programmes including MTG and EPS-SG;
  - Act as deputy of Head of RSO Division, as required.

## Skills and Experience

- Practical experience in the operations of near real-time Data Access systems;
- Excellent team management skills and experience;
- Excellent communication skills;
- Demonstrated experience of the management and coordination of complex projects including resources negotiation;
- Demonstrated experience with the management of service contracts.

## Employment Conditions

The initial contract will be of 4 years' duration, with subsequent 5 year contracts being awarded thereafter, subject to individual performance and organisation requirements. There is no limit to the amount of follow-up contracts a staff member can receive up to the EUMETSAT retirement age of 63 and there are certainly opportunities to establish a long career perspective at EUMETSAT.

This post is graded A2/A4 on the EUMETSAT salary scales. The minimum basic salary for this post is EURO 5,363 per month (net of internal tax but excluding pension contribution and insurances) which may be negotiable on the basis of skills and experience. The salary scale provides for increments on the anniversary of taking up employment, and scales are reviewed by the EUMETSAT Council with effect from 1 January each year. In addition to basic salary, EUMETSAT offers attractive benefits. Further information, including salary details, is available on the EUMETSAT web site.

**EUMETSAT is committed to providing an equal opportunities work environment for men and women.**

**Please note that only nationals of EUMETSAT Member States may apply. The EUMETSAT**

**Convention requires that Staff shall be recruited on the basis of their qualifications, account being taken of the international character of EUMETSAT.**

## About EUMETSAT

EUMETSAT is Europe's meteorological satellite agency. Its role is to establish and operate meteorological satellites to monitor the weather and climate from space - 24 hours a day, 365 days a year. This information is supplied to the National Meteorological Services of the organisation's Member States in Europe, as well as other users worldwide.

EUMETSAT also operates several Copernicus missions on behalf of the European Union and provide data services to the Copernicus marine and atmospheric services and their users.

As an intergovernmental European Organisation, EUMETSAT has 30 Member States (Austria, Belgium, Bulgaria, Croatia, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, The Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey and the United Kingdom.)

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