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A WORLD OF DIFFERENCE

## VN 20/34 NETWORK AND MAINTENANCE ENGINEER

EUMETSAT operates a growing fleet of Earth Observation satellites in Low Earth and geostationary orbits (currently comprising 7 EUMETSAT Meteosat Second Generation and Metop satellites, and 2 Copernicus Sentinel-3 satellites). In parallel, EUMETSAT is working towards the launch of one next generation satellite each year in the period 2020-2025.

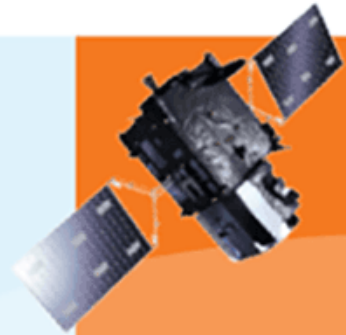
The Generic Systems and Infrastructure Division (GSI) is responsible for engineering, maintaining and evolving generic ground segment functions, services, infrastructure and systems necessary to ensure the success of current and future specific and multi-mission programmes.

Within the Infrastructure and Networks Services Competence Area (INS CA) of the Generic Systems and Infrastructure (GSI) Division, the Network and Maintenance Engineer supports the design, planning, development, deployment and maintenance of operational network infrastructure services and solutions.

### DUTIES

Design, implement and deliver scalable network solutions with the associated infrastructure, fulfilling the availability, resilience and security requirements of the current operational systems;  
Act as an expert providing advice and support to the Network Services team concerning complex technology issues;  
Contribute to defining and maintaining the evolution roadmap for the EUMETSAT communication network infrastructure. Secure the operational continuity as part of the evolution planning;

Translate specific service needs of internal customers into network system requirements;  
Coordinate the service provisioning of EUMETSAT communication network systems, including 2<sup>nd</sup>/3<sup>rd</sup> level maintenance, problem investigation and resolution;  
Interact with suppliers of network products and services as subject matter expert.



#### LOCATION

Darmstadt, Germany



#### QUALIFICATIONS

A university degree in a relevant engineering discipline (e.g. telecommunications, network systems, etc.) or equivalent.



#### LANGUAGES

The official languages of EUMETSAT are English and French. Candidates must be able to work effectively in English and have some knowledge of French.



#### DEADLINE

27 August 2020

## SKILLS AND EXPERIENCE

Proven experience in the engineering and maintenance of communication networks supporting a high-availability, 24/7 operational environment;

Experience in designing, developing and deploying network solutions and services according to recognised standards;

Experience in establishing service-level agreements (SLAs) with internal customers, monitoring service performance and ensuring service implementation and delivery;

In-depth knowledge of Cisco technology, services and solutions;

Experience with the major Wide Area Network (WAN) technologies, monitoring WAN performance and troubleshooting problems;

Experience with Local Area Network (LAN) engineering and operational support;

Experience in coordination of industry support activities would be an advantage;

Excellent communication skills with the ability to translate complex technical information into customer terminology;

Effective team-working skills with a strong customer focus and experience working in a service driven environment.

## EMPLOYMENT CONDITIONS

The initial contract will be of 4 years' duration, with subsequent 5 year contracts being awarded thereafter, subject to individual performance and organisation requirements. There is no limit to the amount of follow-up contracts a staff member can receive up to the EUMETSAT retirement age of 63 and there are certainly opportunities to establish a long career perspective at EUMETSAT.

This post is graded A2/A4 on the EUMETSAT salary scales. The minimum basic salary for this post is EURO 5,797 per month (net of internal tax) which may be negotiable on the basis of skills and experience. The salary scale provides for increments on the anniversary of taking up employment, and scales are reviewed by the EUMETSAT Council with effect from 1 January each year. In addition to basic salary, EUMETSAT offers attractive benefits. Further information, including salary details, is available on the EUMETSAT web site.

**EUMETSAT is committed to providing an equal opportunities work environment for men and women. Please note that only nationals of EUMETSAT Member States may apply. The EUMETSAT Convention requires that Staff shall be recruited on the basis of their qualifications, account being taken of the international character of EUMETSAT.**

## ABOUT EUMETSAT

EUMETSAT is Europe's meteorological satellite agency. Its role is to establish and operate meteorological satellites to monitor the weather and climate from space - 24 hours a day, 365 days a year. This information is supplied to the National Meteorological Services of the organisation's Member and Cooperating States in Europe, as well as other users worldwide.

EUMETSAT also operates several Copernicus missions on behalf of the European Union and provide data services to the Copernicus marine and atmospheric services and their users.

As an intergovernmental European Organisation, EUMETSAT has 30 Member States (Austria, Belgium, Bulgaria, Croatia, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, The Netherlands, Norway, Poland, Portugal, Romania,

Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey and the United Kingdom.)

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