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# VN 20/43 DATA CENTRE INFRASTRUCTURE ENGINEER

In the EUMETSAT matrix organisation, the Generic Systems and Infrastructure Division (GSI) of the Technical and Scientific Support (TSS) department is responsible for engineering, maintenance and upgrades of all multi-mission ground segment functions, services, infrastructure and tools used for the exploitation of operational satellite systems and the development of new satellite systems.

Within the Infrastructure & Network Services (INS) Competence Area of the GSI Division, the Data Centre Infrastructure Engineer is responsible for the engineering, maintenance and evolutions of the complex physical infrastructure distributed across the EUMETSAT headquarters site and used for hosting IT equipment and ground systems supporting the operations of current satellite systems and the deployment of new satellite systems.

# **DUTIES**

Engineering and maintenance of existing operational infrastructure and management of the evolutions that are necessary for upgrading multimission ground systems as required for the deployment of new satellite systems; Contribution to the preparation of the infrastructure necessary to accommodate/host new ground systems, including definition of system requirements for physical infrastructure (e.g. rack layout, power and cooling), infrastructure interfaces and applicable standards for the physical installation of equipment;

Interface with the General Services GES) and Information Communication Technology (ICT) divisions for all general site infrastructure matters, including support to office IMAC (Installs, Moves, Adds and Changes); Perform hardware "Break/Fix" support;

Monitor service level for assigned service calls, including administrative duties like updating tickets and maintaining infrastructure documentation, to ensure that quality and service level goals are achieved;

Expert level use of infrastructure information system such as





LOCATION

Darmstadt, Germany



### **OUALIFICATIONS**

University degree or equivalent qualification in engineering.



### LANGUAGES

The official languages of EUMETSAT are English and French. Candidates must be able to work effectively in English and have some knowledge of French.

In this particular position, due to frequent interaction with local suppliers, knowledge of German would be an advantage.

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Organise the physical installation of ground system equipment delivered by contractors in the infrastructure;
Procure and manage industrial support contracts for infrastructure installations and cabling;

DCIM (Data Centre Infrastructure Management) and cabling management systems.

# **SKILLS AND EXPERIENCE**

Experience of maintenance and operations of medium-size data centres or similar infrastructure, including adoption of modern technologies for achieving energy efficiency;

Proven experience in the planning, implementation and operations of complex technical infrastructure, including internal and external cable plants, patch connections, inter-buildings and inter-rooms connectivity of mission control centers, offices, technical rooms and engineering and operational support rooms, making use of cable management and DCIM systems in a 24/7 operational environment;

Experience with cabling topologies, design and layout of cable plants, duct layout for data cables; Working knowledge of office software tools such as MS Word, Excel, Power Point, Visio and Project; Project management experience;

Strong customer focus with ability to exercise good judgment in conflicting situations; Excellent interpersonal communication skills, the ability to work effectively both as part of a team and autonomously with a minimum of supervision under high workloads.

# **EMPLOYMENT CONDITIONS**

The initial contract will be of 4 years' duration, with subsequent 5 year contracts being awarded thereafter, subject to individual performance and organisation requirements. There is no limit to the amount of follow-up contracts a staff member can receive up to the EUMETSAT retirement age of 63 and there are certainly opportunities to establish a long career perspective at EUMETSAT.

This post is graded A2/A4 on the EUMETSAT salary scales. The minimum basic salary for this post is EURO 5,797 per month (net of internal tax) which may be negotiable on the basis of skills and experience. The salary scale provides for increments on the anniversary of taking up employment, and scales are reviewed by the EUMETSAT Council with effect from 1 January each year. In addition to basic salary, EUMETSAT offers attractive benefits. Further information, including salary details, is available on the EUMETSAT web site.

EUMETSAT is committed to providing an equal opportunities work environment for men and women. Please note that only nationals of EUMETSAT Member States may apply. The EUMETSAT Convention requires that Staff shall be recruited on the basis of their qualifications, account being taken of the international character of EUMETSAT.

# **ABOUT EUMETSAT**

EUMETSAT is Europe's meteorological satellite agency. Its role is to establish and operate meteorological satellites to monitor the weather and climate from space - 24 hours a day, 365 days a year. This

information is supplied to the National Meteorological Services of the organisation's Member and Cooperating States in Europe, as well as other users worldwide.

EUMETSAT also operates several Copernicus missions on behalf of the European Union and provide data services to the Copernicus marine and atmospheric services and their users.

As an intergovernmental European Organisation, EUMETSAT has 30 Member States (Austria, Belgium, Bulgaria, Croatia, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, The Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey and the United Kingdom.)

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